

Yvonne Ozuzu

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PROFESSIONAL SUMMARY

Public Health Informatics & Technology candidate (B.S. expected Dec 2026) with hands-on health data analytics experience and 4+ years in digital communications, user support, and data-informed reporting. Built an interactive Power BI dashboard analyzing 18 years of Census and county health data to map insurance coverage disparities in Prince George's County. Strengths in data wrangling, visualization, and health communication. Seeking Public Health Informatics and Health IT internships and entry-level roles in the DC metro area.

WORK EXPERIENCE

Data Analytics Intern — Center for Data Analytics, Bowie State University

July 2026 – August 2026

Bowie, MD

- Analyzed 18 years (2006–2024) of U.S. Census SAHIE estimates, ACS tables, and county HealthZone datasets to identify health insurance coverage disparities in Prince George's County, MD.
- Cleaned, type-cast, and appended 7 government datasets in Power Query; built an interactive Power BI dashboard with six visuals, including a ZIP-code-level choropleth map and year/geography slicers.
- Surfaced key disparities — e.g., a 37% uninsured rate in ZIP 20783 vs. an 11.2% county average, and rates ~6x higher for Hispanic/Latino residents — and translated findings into five targeted outreach recommendations.

Digital Communications & Community Manager — Varry LLC

Sept 2024 – Present

Springfield, VA (Remote)

- Manage inbound communications for the company website and moderate an active online community forum.
- Plan, write, and curate web content and multi-platform social media, translating complex information into clear, accessible messaging; design and distribute email newsletters, monitoring engagement to inform outreach decisions.
- Organize and moderate online events and webinars, coordinating logistics, registration, and follow-up communications.
- Provide frontline user support for technology-enabled products, documenting recurring problems to surface trends and recommend improvements.

Customer Service Representative / Reservationist — Transdev

July 2025 – Aug 2025

Hyattsville, MD

- Served as frontline contact for riders booking specialized (paratransit-style) transportation services — a healthcare-adjacent population — resolving high-volume inquiries with empathy and accuracy.
- Troubleshoot scheduling and system errors in real time; documented recurring issues and escalated insights to supervisors.

Mission Support Intern — U.S. Department of Transportation

July 2023 – Jan 2024

Remote

- Managed the Workplace Improvement Initiative Focus Group, collecting and analyzing survey data to surface recurring issues; delivered reports comparing multi-year data.

LEADERSHIP

Founder & President — Next Gen Public Health Informatics & Technology

Jan 2025 – Present

Bowie State University

- Founded and lead the university's first student-led Public Health Information Technology organization; coordinate workshops, industry-speaker events, and analytics sessions, and build partnerships with faculty and healthcare organizations.

EDUCATION

Bowie State University — B.S., Public Health Informatics & Technology

Expected Dec 2026

Relevant coursework: Public Health Informatics Project Management · Public Health Info Systems Analysis & Design · Public Health Predictive Analytics · Public Health Strategic Planning · Public Health Research · Epidemiology

SKILLS

Data Analytics & Visualization: Power BI (Power Query, data modeling, DAX visuals), ETL/data wrangling, choropleth mapping, survey data analysis, multi-year trend reporting

Public Health Informatics: Health information systems analysis & design, predictive analytics, Census/ACS & SAHIE datasets, epidemiological concepts

Health Communication & Outreach: Content creation, plain-language messaging, email newsletters, social media, community forum moderation, webinar/event facilitation

User Support & Tools: Troubleshooting, onboarding, ticket management, knowledge base documentation; Power BI Desktop, Microsoft Office Suite, Google Workspace, Canva, Zoom, basic EHR, cloud-based SaaS tools